

Corralejo, March, 18th of 2020

Dear Customer,

We inform you that, following the provisions of Royal Decree 463/2020 of March 14, of which the first point states: **Suspension of opening of tourist accommodation establishments to the public**. by which the state declares a health alarm in the Kingdom of Spain, for the management of the health crisis situation caused by COVID-19.

We are obliged to close the **DUNAS CLUB APARTMENTS** from March 21, 2020 to June 19, 2020 (until a new order)

DUNAS CLUB APARTMENTS will offer travelers the possibility to modify or cancel their reservation at no cost.

- If you have booked with an agency or tour operator, you must manage it directly with them.
- In the case of reservations confirmed through our website, the change or cancellation must be made through it.
- For any other questions you can contact us through the following communication channels:

- Teléfono: +34 928-535211
- Email: [reservas.dunasclub@a-caledonia.com/](mailto:reservas.dunasclub@a-caledonia.com) dunasclub@a-caledonia.com

We are aware of the inconvenience that these measures imply, but the situation requires a responsible response in order to protect you and the staff who work at the Hotel.

On behalf of all the workers at APARTAMENTOS DUNAS CLUB we apologize and hope that this global situation will normalize as soon as possible.

It only remains for us to thank you for your trust and understanding.

SANDRINE SERRANO

Dunas club Manager